

HOW TO HANDLE DEFECTIVE GAMES



3 Diamond

Contact 3 Diamond

Let us know you have a defect and what the defect is.

1

Complete Forms

Complete a full audit of the game and the 7410 form.

3

Record

Record this game on a separate B2 as defective in play.

5

NOTE

We will send everything to the manufacturer for review and then they will send the game back to the organization.

If the manufacturer approves the defect, 3 Diamond will work with them to get the organization reimbursement..

Call the Dept of Revenue

Ask them for a "7410 Defective in Play" form.
Department of Revenue:
651-297-1772

2

Return to 3 Diamond

Return the game, copy of the audit, and the "7410" to 3 Diamond. Include samples of defective tickets if possible

4

Exception

If the game has mixed serial or form numbers, the Department of Revenue may request that you send it directly to them.

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QUESTIONS?

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651-486-0055